

Project: World Duty Free (Various)

Client: World Duty Free

Location: Various

Programme Range: 6 weeks - 4 months

Sector: Live Environment / Aviation

Project Value Range: £600K - £2.5M



Contact

sales@thehurstgroup.co.uk

thehurstgroup.co.uk

01274 711280





Project Overview

Hurst has established a strong, long-standing partnership with World Duty Free, successfully delivering a range of projects at multiple airport locations across the UK.

Working in close collaboration with the client to understand their unique requirements, Hurst provided full fit-out, reconfigurations, extensions, and refurbishments with project value ranging between £600k and £2.5m.

This comprehensive work typically includes a complete strip-out of the existing interior to prepare for renovation, followed by the installation of flooring and ceiling features, the production of custom joinery items, as well as the adaptation of mechanical and electrical (M&E) systems to align with the updated design, ensuring seamless functionality in the renovated space.

Result

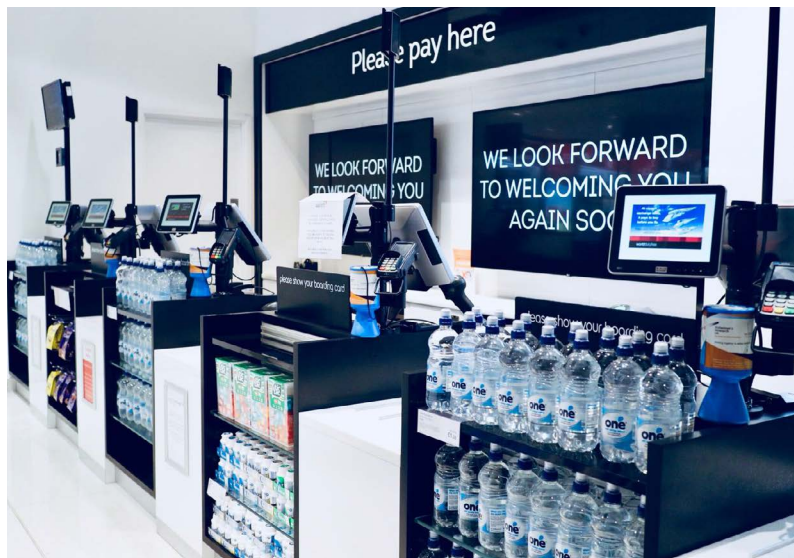
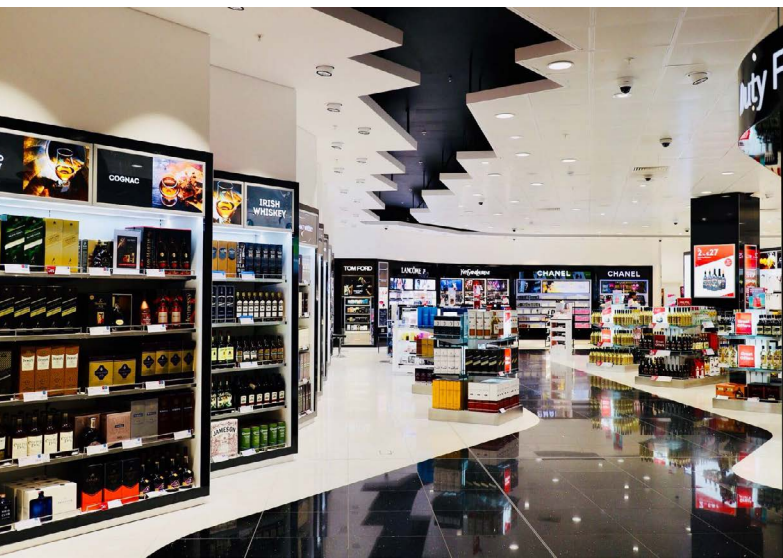
Working as principal contractor, Hurst effectively managed all aspects of the projects in challenging live environments.

Our in-house tiling team installed a variety of floor finishes that not only enhanced the store's aesthetic but also improved the customer journey throughout the space.

The projects were completed on time and within budget by employing a multi-phased approach that accommodated live trading conditions and minimised disruption to the customer experience.

Scope of Works

- » Extensive re-configuration of store layout and extension to existing store
- » Variety of floor finishes including high gloss quartz stone tiles
- » New MF system ceiling with MF rafts, lighting troughs and metal features
- » Installation of new lighting layout
- » New signage & shutter installation
- » Installation of new shelving systems
- » Co-ordinated M&E installations
- » Management of high end brand installation teams.
- » All decorations



Challenges

The dynamic nature of the airport environment posed various challenges, particularly relating to operational conditions and security concerns.

During the renovations, it was crucial to maintain retail trading, which required meticulous planning to minimise disruption for both passengers and staff.

Solution

Hurst liaised closely with the airport to ensure passenger safety was paramount throughout the duration of the projects. Having extensive experience working in high-security and live environments, Hurst are equipped to successfully navigate the unique challenges and protocols associated with these settings. We comply with all regulations, hold necessary clearance passes, and ensure the safety of occupants and the public while minimising disruption through the installation of perimeter systems that isolate work areas.

By executing the project in multiple phases and utilising our in-house tiling and M&E teams, we ensured seamless project management, allowing retail operations to continue uninterrupted throughout the process.



“Throughout my career, I’ve worked with both small and large contractors, and in my experience, Hurst stands out as one of the leaders.”

David Lister
Construction Management
Consultant, Heathrow
Airport







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Contact

Head office: 01274 711 280
sales@thehurstgroup.co.uk
thehurstgroup.co.uk

Aynsley House
Common Road
Low Moor, Bradford
West Yorkshire
BD12 0UF

